

CLINICAL ORIENTATION: DAY 1

Employees Attending:

RNs, CNAs, PSCs, MAs, Surgical Techs, MHWs, RTs, AHTs, LPNs, Social Workers, Case Managers, Discharge Planners, Pharmacist Personnel, others as designated per role

TIME	TOPIC/SPEAKER
7:30 – 8:00	Welcome and Clinical Overview <ul style="list-style-type: none">• Introductions• Clinical Organizational Structure
8:00 – 8:30	The Multi-Disciplinary Team: Keeping the Patient Safe <ul style="list-style-type: none">• Philosophy of Care• Introduction to Clinical Orientation• The Multi-Disciplinary Team: Keeping the Patient Safe
8:30 – 9:30	Team Communication: Human Factors
9:30 – 10:00	Transcultural Care
10:00 – 10:15	Break
10:15 – 10:45	Translator Services for Clinicians
10:45 – 11:45	Managing Clinical Risk
11:45 – 12:15	Patient/Family Education
12:15 – 1:00	Lunch
1:00 – 2:00*	Gateway Page, Email, Employee and Clinical Resources Online
2:00 - 2:45	Overview of IS at UCH Reviewing Patient Data in Clinical Workstation
2:45 – 3:00	Break
3:00 – 3:45	Overview: Multi-Disciplinary Plan of Care - Care Manager Reviewing Documentation in Care Manager
3:45 – 4:15	Entering an Admission History in Care Manager
4:15	Closure Evaluations/Orientation Records

**Nursing Assistants: Return to room #TBA at 1:00 p.m.*

**Patient Service Coordinators: Return to room #TBA at 1:00 p.m.*